

RETURN GOODS AUTHORISATION (RGA) FORM

1 Name: _____ Date: _____

Company Name: _____

Address: _____ Postcode: _____

Phone: _____ Order Number: _____

2 REASON FOR RETURN (PLEASE TICK ONE):

- I ordered the wrong I was sent the wrong item I ordered the wrong size
 The item is defective

_____ Please describe how the item is defective

Items being returned:

Qty	Description

3 ACTION REQUIRED (PLEASE TICK OPTIONS WHICH RELATE TO YOU):

- I want a replacement order I do not need a replacement I require a store credit

Replacement order request:

Qty	Description

4 RETURN ITEMS

PLEASE ENSURE ALL DETAILS ARE COMPLETED OTHERWISE RETURN GOODS CANNOT BE PROCESSED

Please return this form with items to: _____

"Adorette"
Zvecaj 40, 10000 Zagreb
Croatia

RETURN TERMS & CONDITIONS

All returns must be made within 14 days and authorised with a completed RETURN GOODS AUTHORISATION (RGA) form.
Return merchandise must be in the original packaging and in a original condition.
Please note: Credits cannot be issued for merchandise damaged or not delivered to our facility.
We recommend shipping your return products via a tracking courier such to ensure delivery.
If the goods being returned were ordered in error, we cannot reimburse shipping charges.
If the goods being returned are due to a Adorette.net error, we will organise and pay for the return of goods.